

Support

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WARRANTY INFORMATION

Bertch Limited Lifetime Warranty

Bertch Cabinet Mfg., Inc. warrants its products to be free from defects in material or workmanship for as long as they are owned by the original purchaser. Bertch Cabinet Mfg., Inc., at their choice, may elect to repair or replace any Bertch product covered by this warranty.

This warranty does not apply where items have been improperly stored or improperly installed. This warranty does not cover the following: costs of removing warranted material or the installation of replacement material, natural variations and aging inherent in wood, normal wear and tear or damage/defects caused by mis-use, abuse, negligence or modification in any way. This warranty does not apply to products purchased without finish.

Bertch Cabinet Mfg., Inc. reserves the right to inspect claimed defective products. No returns, replacements or repairs may be made without prior written consent. Some replacement parts may vary from those originally supplied and are subject to availability.

This warranty is the sole warranty of Bertch Cabinet Mfg., Inc. and in lieu of all other warranties, express implied, including any implied warranty of merchantability and fitness for a particular use. Labor charges for removal of or installation of warranted material as well as incidental or consequential damages are excluded. We do not assume for us any other liability in connection with the sale of our product.

Special Door Considerations:

The purchaser agrees to let doors that are warped 1/4" or less to hang for one season (Spring) before replacement is requested. Typically a door will return to its normal flat position once it is acclimated to temperature and humidity conditions. Prior to requesting a replacement for a warped door, please be sure the door has been installed properly.

Special Thermofoil Product Considerations:

This warranty does not apply to any thermofoil products installed without the use of properly installed heat shields, adjacent to appliances or fixtures, such as lighting that generates high temperatures.

Special Oasis Considerations:

This warranty shall not apply to damage from the following: Improper installation or fabrication, physical or chemical abuse, exposure to excessive heat or improper maintenance including improper adhesive, caulk or grout. To file a claim on this warranty contact your local authorized Bertch dealer.

Some states do not allow the exclusion or limitation of implied warranties or of incidental and consequential damages, so this limitation or exclusion may not apply. In such case, the duration of any implied warranty shall be the same as that of the expressed warranty as stated herein.

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